



**Area Customer Care Representative**  
**Roswell, New Mexico**

Plateau is accepting applications for an **Area Customer Care Representative** to join our team in our Roswell, NM business office.

Duties include providing excellent customer service, both in person and over the phone, explaining Plateau's various products and services to customers, accepting payments, processing service order requests from customers, obtaining and verifying credit information, and researching customer billing inquiries by phone, in writing, or face to face.

Previous sales and customer service experience, accurate cash-handling experience, excellent oral and written communication skills, and excellent computer skills are required. Fluency in Spanish is helpful. Must work well with or without supervision, and demonstrate teamwork and attention to detail.

This position is eligible for excellent pay starting at \$13.86 per hour, plus a variety of benefits including company-paid medical, dental, vision and prescription insurance, 100% company-paid annuity pension plan, 401k, generous paid time off, paid holidays, and tuition reimbursement.

Apply online at <http://www.plateautel.com/company/careers/> . This is an immediate opening – apply today! Applications will be accepted until position is filled.

Plateau is an Equal Opportunity Provider and Employer and a Drug/Alcohol-free Workplace.

View our website at [www.plateautel.com/company/careers/](http://www.plateautel.com/company/careers/) for a complete listing of all current job openings.