

November 2023

THE NETLINK

PLATEAU

Tried. True. Trusted.

Board Approves Capital Credit Retirement

At their regular October meeting, the Cooperative Board of Directors approved the retirement of \$3 million in capital credits. Individual Cooperative member checks are scheduled to be mailed during the first full week in December. This marks the 34th consecutive year that the Cooperative has retired capital furnished by its members. The amount retired from a member's allocated total is paid to the member in the form of a check.

Capital credit retirement checks are mailed to the last known address supplied to the Cooperative. It is important to notify Plateau of any address changes so future retirements can be forwarded. It is also recommended that members keep capital credit information with their important papers so family members will know of future retirements.

Questions regarding capital credit retirements, or if allotted payments have not been received by December 31, should be directed to Plateau at 1.877.PLATEAU (752.8328).



Plateau Holiday Hours

Plateau business offices and retail locations in Clayton, Fort Sumner, Logan, Roswell, Santa Rosa, Vaughn and north of Clovis will be closed on Thursday, November 23 and Friday, November 24 for the Thanksgiving holiday.

Customer Care will be closed on Thursday and Friday and will reopen on Saturday from 9 a.m. to 5 p.m. Internet Tech Support will be closed on Thursday and reopen on Friday from 9 a.m. to 9 p.m.

Operators will continue to be on duty 24 hours a day, 7 days a week. For trouble reporting during the holidays, please call 575.389.5100 or 1.800.432.2369.



What's Happening...

November 2-4 – Professional Armed Forces World Championship Finals Rodeo Events will include breakaway roping, tie-down roping, bull riding, barrel racing, team roping, and more! For additional information, visit www.curryeventscenter.com or call 575-935-7000.

November 11 – Veterans Day Honoring all men and women who have served this country in the armed services. Originally celebrated as “Armistice Day” (honoring those who died in the country’s service during World War I), it was expanded in 1954 to include all who had served and became known as Veterans Day.

November 16 – Board of Directors Meeting The Cooperative’s Board of Directors meets in regular session at the Cooperative business office north of Clovis.

November 26 – Thanksgiving Plateau business offices will be closed on Thursday and Friday. Please see page 1 for trouble reporting hours. Plateau wishes everyone a blessed and happy Thanksgiving!

Monthly Survey Winners

Customers receiving a \$25 credit in this month’s survey drawing include:

- Vaughn Public Library - Vaughn, NM
- Frank A. Gonzales - Serafina, NM
- Leon Grosch - Clovis, NM

All completed surveys are eligible for the monthly drawing.



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October Board Meeting Highlights

The Cooperative Board of Directors met on October 26. Here are some of the highlights from the meeting:

- The Board approved the applications of 48 new members to the Cooperative.
- The Board approved \$68,096.46 in capital credit estate retirement requests.
- A construction report was presented to the Board:
 - 65 work orders were completed with 23,090 feet of cable placed.
 - Ten jobs were completed, with numerous projects under construction in El Valle, Clayton, Trementina and Bingham.

The next regular Board meeting is scheduled for November 16 at the Cooperative’s business offices north of Clovis.



PLATEAU'S ACP ELIGIBLE PLAN

WHAT IS IT?

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

The benefit provides:

- Up to \$30/month discount for internet service
- Up to \$75/month discount for households on qualifying tribal lands

WHO IS ELIGIBLE?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least one of the criteria below:

- Participates in any of the following assistance programs: SNAP, Medicaid, Federal Public Housing Assistance, Veterans Pension or Survivor Benefits, SSI, WIC, or Lifeline;
- Participates in any of the following Tribal specific programs: Bureau of Indian Affairs General Assistance, Tribal TANF, Food Distribution Program on Indian Reservations, or Tribal Head Start (income based);
- Participates in the Free and Reduced-Price School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision;
- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating broadband provider's existing low-income internet program.

TWO STEPS TO ENROLL

1

Go to [GetInternet.gov](https://www.getinternet.gov) to submit an application or print a mail-in application

2

Contact PLATEAU and sign up for the ACP Eligible Plan

ACP PLAN DETAILS

- Plan costs \$40 (with up to \$30 discount)
- 100mb/25mb Fiber speed plan
- A U4 unit to broadcast wireless internet throughout the home
- No installation fee

TO LEARN MORE

Call 1-877-PLATEAU (752-8328)

or

Visit [fcc.gov/acp](https://www.fcc.gov/acp)

PLATEAU

WE ARE HIRING

Job descriptions and applications
are available on our website at:
www.plateautel.com/careers



PLATEAU



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Spanish: 800-327-1857 (includes Spanish-to-Spanish and translation from English to Spanish)

Call Before You Dig!

**Plateau's
Free Cable
Locator
Service**
1.800.432.2369

PLATEAU

**New Mexico
One Call
1.800.321 ALERT
(2537)
or Dial 811**

Our Mission Statement

We will provide dependable
area-wide communication and
information services at the
lowest price, consistent with
sound economy and good
management.

The Netlink is published monthly by Plateau and is available
online at: www.plateautel.com/company/publications.

Comments, questions or suggestions should be directed to:

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