

November 2022

THE NETLINK

PLATEAU

Tried. True. Trusted.

Board Approves Capital Credit Retirement

At their regular October meeting, the Cooperative Board of Directors approved the retirement of \$3 million in capital credits. Individual Cooperative member checks are scheduled to be mailed during the first full week in December. This marks the 33rd consecutive year that the Cooperative has retired capital furnished by its members. The amount retired from a member's allocated total is paid to the member in the form of a check.

Capital credit retirement checks are mailed to the last known address supplied to the Cooperative. It is important to notify Plateau of any address changes so future retirements can be forwarded. It is also recommended that members keep capital credit information with their important papers so family members will know of future retirements.

Questions regarding capital credit retirements, or if allotted payments have not been received by December 31, should be directed to Plateau at 1.877.PLATEAU (752.8328).



Happy
Thanksgiving



PLATEAU

Plateau Holiday Hours

Plateau business offices and retail locations in Clayton, Farwell, Fort Sumner, Logan, Roswell, Santa Rosa, Vaughn and north of Clovis will be closed on Thursday, November 24 and Friday, November 25 for the Thanksgiving holiday.

Customer Care will be closed on Thursday and Friday and will reopen on Saturday from 9 a.m. to 5 p.m. Internet Tech Support will be closed on Thursday and reopen on Friday from 9 a.m. to 9 p.m.

Operators will continue to be on duty 24 hours a day, 7 days a week. For trouble reporting during the holidays, please call 575.389.5100 or 1.800.432.2369.

YOU ARE CORDIALLY INVITED

PLATEAU STORE RE-OPENING CELEBRATION

405 MAIN STREET
CLAYTON, NEW MEXICO

Tuesday, November 15
2:00 pm - 4:00 pm



A Fresh, New Look!

We are excited to announce that the renovations to our Clayton store are complete! We want your experience with us to be first class and by making these changes, we believe it will be second to none. Please join us in celebrating our re-opening by coming by to see our fresh, new look. A refreshment table will be available and while you are there, Cooperative members can register to win a Gateway 15.6" ultra slim notebook that comes with a carrying case and a wireless mouse. We are looking forward to seeing you!

Affordable Connectivity Program

Are you struggling to pay your internet bill every month? Did you know that Plateau is a participating provider for the Affordable Connectivity Program (ACP)? You may qualify for a discount for up to \$30 per month towards your internet service. For eligibility requirements and to apply, visit fcc.gov/acp or call 1.877.384.2575 and speak with the ACP Support Center.

Plateau Careers

If exceptional pay, benefits and a stable work environment in an exciting, technology-rich industry sounds interesting, Plateau may be looking for you. The following positions are currently open:

- Area Customer Care Representative – Clayton
- Professional Services Supervisor
- Project Engineer
- Sales & Marketing Manager
- Telecommunications Technician – Albuquerque / Los Lunas / Belen
- Operator
- Network Operations Center (NOC) Technician

To apply, visit www.plateautel.com/careers.

What's happening in your community?

Let us help
spread the word!
Call 575.389.4387
or email the details to:
netlink@plateautel.com.
It will be posted in the
next issue of the Netlink!





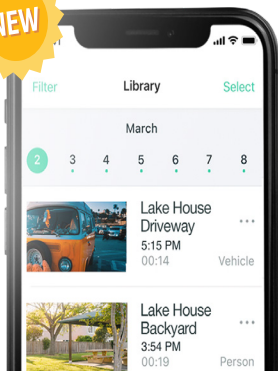
NOW OFFERING:

Arlo Secure

Protect the places and
the people that matter!



PLATEAU



Arlo secure is now integrated with Plateau Smart Home WiFi! Visit www.plateautel.com/arlo to explore our plans and learn more about this ultimate personal security system.

*Must be a Plateau Smart Home WiFi customer to sign up for Arlo Secure.

Plans start at \$19.95/mo.!

1.877.752.8328 | www.plateautel.com/arlo

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October Board Meeting Highlights

The Cooperative Board of Directors met on October 27. Here are some of the highlights from the meeting:

- The Board approved the applications of 67 new members to the Cooperative.
- The Board approved classroom grants for schools in the Cooperative service area.
- A construction status report was presented to the Board:
 - * Projects were completed in the Santa Rosa, Roy, San Jon, Nara Visa, White Lakes, South Clovis, Corona and Vaughn exchanges.
 - * Multiple projects are currently under construction.

The next regular Board meeting is scheduled for November 17 at the Cooperative's business offices north of Clovis or by video conference.

MISSION STATEMENT

We will provide dependable area-wide communication and information services at the lowest price, consistent with sound economy and good management.



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www.facebook.com/plateautel

The Netlink is published monthly by Plateau. Comments, questions or suggestions should be directed to: The Netlink, PO Box 1947, Clovis, NM 88102-1947. Phone: 1.575.389.4387. Email: netlink@plateautel.com.

Monthly Survey Winners

Customers receiving a \$25 credit in this month's survey drawing include:

- Floyd Padilla – Clayton, NM
- Foote Family Meats - Texico, NM
- Lykins Tire & Auto Service - Roswell, NM

All completed surveys are eligible for the monthly drawing.

Call Before You Dig!

Plateau's Free
Cable Locator Service
1.800.432.2369

PLATEAU
New Mexico One Call
1.800.321 ALERT
(2537)
or Dial 811

Here's what's happening....

November 11 – Veterans Day Honoring all men and women who have served this country in the armed services. Originally celebrated as "Armistice Day" (honoring those that died in the country's service during World War I), it was expanded in 1954 to include all those who had served and became known as Veterans Day.

November 12-13 – Salvage & Sparkle Holiday Bazaar It is the time of year to start shopping for that gift for that special someone. From ceramics, clothing and organic body products to hand-made crafts, there will be something for everyone. This free event is taking place at the Civic Center, 801 Schepps Blvd. in Clovis, NM from 10 a.m. to 4 p.m. on Saturday and 11 a.m. to 4:00 p.m. on Sunday. For more information, visit www.clovisciviccenter.com.

November 15 Clayton Re-Opening Celebration

Everyone is invited to come and see our newly renovated Clayton Store.

November 17 – Board of Directors Meeting The Cooperative's Board of Directors meet in regular session at the cooperative business offices north of Clovis or by video conference.

November 24 – Thanksgiving Plateau business offices will be closed on Thursday and Friday. Please see page 1 for trouble reporting hours. Plateau wishes everyone a blessed and happy Thanksgiving!

November 25 – City of Las Vegas Tree Lighting It's time to light up the holiday tree with beautiful lights. This is happening at Plaza Park in Las Vegas, NM at sunset. For more information, visit www.lasvegasm.com/events.