

WI-FI VS. INTERNET: WHAT'S THE DIFFERENCE?

Did you know Wi-Fi and the internet aren't the same thing? Understanding the difference can help you troubleshoot issues faster and make the most of your connection at home.

What is the Internet?

Think of the internet as the big picture. It's a global network that connects millions of devices, allowing you to browse websites, stream videos, send emails, and more.

What is Wi-Fi?

Wi-Fi connects your devices to the internet service in your home or office. It uses a wireless signal to link your phone, laptop, or smart TV to your router—no cords needed.

Why the Difference Matters

Here's where it can get confusing: you can have Wi-Fi without internet, and internet without Wi-Fi.

- If your Wi-Fi is working but you can't load a webpage, the issue may be with your internet connection.
- If your internet is active but some areas of your home have a weak signal, it could be a Wi-Fi coverage issue.

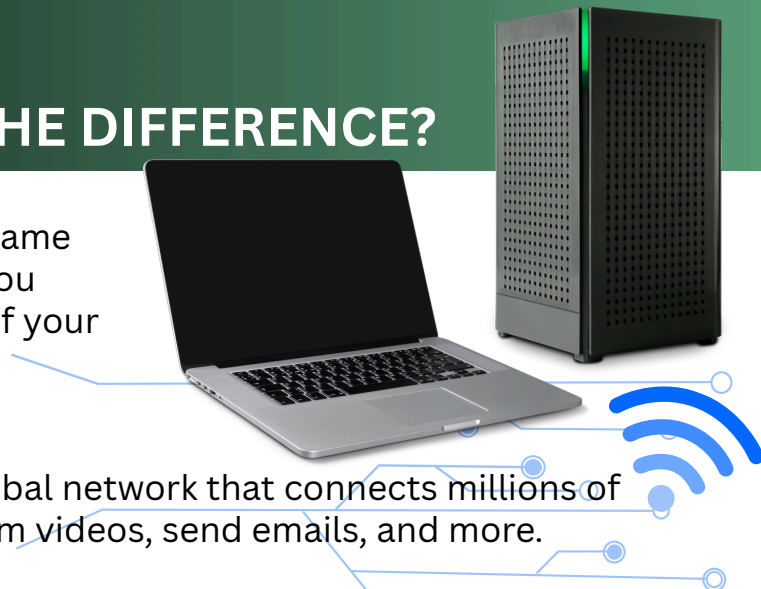
The Bottom Line

Your internet service brings the connection into your home, and your Wi-Fi spreads that connection to your devices. Both need to work together for a seamless online experience.



Quick Troubleshooting Tips

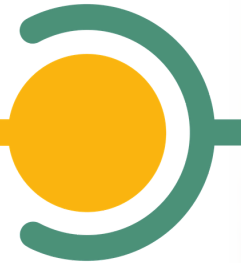
- Restart your router and modem.
- Move closer to your router for a stronger signal.
- Check if the issue affects all devices or just one.
- Make sure all cables are securely connected.
- Reduce interference from walls or electronics.
- Contact support if the issue continues, 1-888-638-3872.



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SEPTEMBER BOARD MEETING HIGHLIGHTS

The Cooperative Board of Directors met on September 24. Here are some highlights from the meeting:

- The Board approved the applications of 26 new members to the Cooperative.
- A construction report was presented to the Board:
 - Five work orders were completed.
 - Projects are underway in Bingham and Trementina.
 - Numerous projects are currently in the construction phase.

The next regular Board meeting is scheduled for October 22 at the Cooperative business offices north of Clovis.

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OCTOBER IS

Cyber Security Awareness Month

Don't Take the Bait: Understanding Social Engineering & Phishing

Cybercriminals don't always need complicated technology to get your information—they can sometimes simply trick you into giving it to them. This is known as social engineering, and phishing is one of the most common forms.

Phishing scams are designed to look like legitimate emails, text messages, or messages from companies you know and trust. A message might ask you to click a link, verify your account, reset a password, or provide personal information. It may even create a sense of urgency, making you feel like you need to act immediately.

Know the Warning Signs

Before clicking a link or responding to a suspicious message, take a moment to look for red flags:



- Unexpected requests for passwords, payment information, or personal details.
- Urgent or threatening language telling you to act immediately.
- Suspicious links or attachments you weren't expecting.
- Unusual email addresses or phone numbers, even when the message appears to come from someone you know.
- Offers that seem too good to be true.



What Can You Do?

Stop. Think. Verify.

When something feels suspicious, don't click. Instead, verify the request through a trusted method. For example, if you receive a message claiming to be from your bank, contact the bank using the phone number on its official website or your account statement—not the information provided in the suspicious message.

Remember: Being cautious isn't being paranoid—it's being cyber smart. A few extra seconds of hesitation can help protect your accounts, personal information, and money.

Think before you click. When in doubt, check it out!

Follow us for more helpful tips!





Relay New Mexico is a public service that guarantees all citizens access to prompt, professional, and precise communication through a telephone, specifically individuals who are deaf and/or blind, hearing impaired, or have difficulty speaking.

To place a call using Relay New Mexico, dial 711 or one of the toll-free numbers below:

TTY: 800-659-8331

Voice: 800-659-1779

VCO (Voice Carry Over): 877-659-4174

Speech-to-Speech: 888-659-3952

Spanish: 800-327-1857 (includes Spanish-to-Spanish and translation from English to Spanish)



Customers receiving a \$25 credit in this month's survey drawing include:

Raul Vasquez - Garita, NM

Heather Wood - Roswell, NM

Gary Dorazio - Clovis, NM

All completed surveys are eligible for the monthly drawing.

Events & Happenings

National Night Out - Farwell	October 6
National Night Out - Clovis	October 10
Columbus Day/Indigenous Peoples' Day	October 12
Cooperative Board of Directors Meeting	October 22
Wings & Wheels - Clovis Airport	October 31
Halloween	October 31

MISSION STATEMENT

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